



THE CHALLENGE

Harbour Hotels are perfectly positioned in some of the UK's most iconic, desirable destinations, feature luxurious bedrooms, excellent in-house restaurants, high-quality spas and first-class event facilities. Harbour Hotels wanted to improve their water management and reduce their overall water usage and costs. It was extremely challenging for Harbour hotels to validate their water bills.

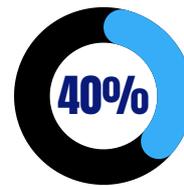
Harbour hotels was spending a lot of time and resources looking for potential leaks. This was extremely difficult as it was a large hospitality facility.

THE OUTCOME

As a high-quality hospitality service, it was extremely important to find a solution which improves water, energy, sustainability, time savings and an overall improvement in water management. SMART FLOW has made significant enhancements by allowing Harbour hotels to detect excessive usage, human error and appliance failure. This has successfully reduced Harbour hotel's water consumption by 40%, total water savings - 50,000 Litres per day which will add up to a savings of 18.25 Million litres of water per year.

BENEFITS

- 30-day water report detailing all underlying issues
- 90% of issues are resolved without the need for mechanical plumbing call out charges.
- Energy reduction as typically 10% water saved is hot water.
- All water information is accessible in real time via App/ desktop



Water Savings



Litre Savings



SMART FLOW is a great water technology product. The technology has made the hotel's operations easy and has now provided us with full visibility and control of our water usage. SMART FLOW helps us to identify overflowing toilets, faulty taps, in which we resolved quickly. I now have peace of mind over water usage within the hotel premises.

Chris Pullen

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